SM Service Management | POWERED BY SAMTA

INFOGRAPHIC

How Service Management turns every deal into *defensible evidence.*

Verify, fill, check and close — compliance built into every property deal, configured to each market's rules.

Country rule packs | Digital ID verified | AI-powered OCR

TRADITIONAL APPROACH

- Photocopied IDs and manual uploads
- Self-ticked checklists that prove nothing
- Gaps found after the deal binds

WITH SERVICE MANAGEMENT

- National digital ID verification
- Checks cleared only by evidence
- No binding until checks clear

THE FLOW

Six steps, *zero guesswork*

1

Sign up with digital ID

The agent is found on the regulator's public register and verified with national digital ID. No passwords, no uploads.

Find my registration

Verify with national digital ID

Agent verified · no passwords

2

Add the property and owners

The address is looked up from public records, and every owner proves who they are on their own device.

12 Sample St · Residential resale

Looked up from public records

Owner 1 · digital ID — CLEARED

Owner 2 · digital ID — OPEN

3

One answer sets the rules

Choosing the transaction picks the agreement form, the checks and their order for the agent's market.

Selling → Exclusive sale agreement

Resale steps — auto-attached

Statutory checks — auto-attached

4

AI reads the documents

AI-powered OCR reads IDs, passports and property documents and prefills the forms, ready for review.

Scan or upload → Review fields → Attach

Trust levels

MACHINE-READ | VERIFIED | ISSUER-CONFIRMED

5

The gate says no

If any check is open, the binding step is refused, with exactly what is missing and a timestamp.

Cannot proceed: due diligence blocked

Refusal recorded with timestamp

Client identity — CLEARED

Co-owner identity — OPEN

6

Export the audit pack

Months later, the file exports exactly as it stood, gaps included. A disclosed gap is defensible.

Audit pack

Exported exactly as the file stood

GAPS DISCLOSED

EVIDENCE ON RECORD

Configured to *every market*

ONE PLATFORM, LOCAL RULES

RB

Country rule packs

Singapore · US · Australia and more on one platform

CK

Statutory checks

Attached per agreement, cleared only by evidence

RT

Records retained

Kept for the period each jurisdiction requires

Everyone *proves who they are*

DIGITAL ID

AGENT

Verified on the register

Found on the regulator's public register and verified with digital ID.

CLIENT

Confirms on their own app

Proves identity on their own digital ID app, not a photocopy.

CO-OWNER

Every owner counts

Every owner must sell; one open check holds the whole deal.

SM Service Management

CORA

Ready to close with *evidence?*

See how Service Management builds compliance into every deal with a personalised demo.

7 Days FREE Trial

Scan the QR code to book your demo now!

samta.ai/platform/service-management